

# District One Call Law

## § 34–2704. Notification prior to excavation

The following changes were made to ticket processing\*:

- Start Work Date
- Response Due By Date
- Response Due By Date on Remarks/Updates
- Mandatory Positive Response
- New Duration Field



\*Refer to law for non-ticketing changes

# Start Work Date Change

## § 34-2704

**(a)** Except as provided in § 34-2709, no person shall excavate or engage in demolition in a street, highway, or public space, or on private property, without first notifying **at least 96 hours**, but no more than 10 days (excluding Saturdays, Sundays, and legal holidays) ("time limit"), before the commencement of the proposed excavation or demolition, each utility operator that may have underground facilities in the area of the proposed excavation or demolition. The notification shall be accomplished by the person notifying the one-call center, in any manner approved by the one-call center, within the time limit, and the one-call center shall, in turn, notify the appropriate utility operators.

# Emergency excavation or demolition

## § 34-2709

Compliance with the notice requirements of § 34-2704 shall not be required for an emergency excavation or demolition involving an imminent danger to life, health, or property; provided, that reasonable precautions have been taken to protect underground facilities. The appropriate utility operators shall, in any event, be notified directly and as soon as possible. The appropriate utility operator shall respond by marking the approximate horizontal location of the underground facility within **2 hours of notification** of the emergency excavation or demolition, **where practicable**. An imminent danger to life, health, or property exists whenever there is a substantial likelihood that loss of life, health, or property will result before the procedures under § 34-2704 can be fully complied with.

# Start Work Date

- Standard, FIOS and FTTP
  - Start Work Date and Time of at least 96 hours (4 business days), no more than 10 business days, from the time of the call.
  - Date/Time will be issued in 15 minute increments.
- Emergency
  - Start Work Date and Time of 2 calendar hours from the time of the call.
  - Date/Time will be issued in 15 minute increments.
- New field on all tickets.

<b>Original call date</b>	03/24/23 09:10 am
<b>Start work date</b>	03/30/23 03:00 pm
<b>Response due by</b>	03/29/23 09:15 am
<b>Expiration date</b>	04/14/23 09:15 am

# Response Due By Change

## § 34-2704

**(c)(1)** If it is determined by a utility operator that a proposed excavation or demolition is planned in such proximity to an underground facility that the underground facility may be damaged, dislocated, or disturbed, the utility operator shall identify the approximate horizontal location of the underground facility on the ground to **within 2 feet from the outermost part of the underground facility within 72 hours** (excluding Saturdays, Sundays, and legal holidays) by marking, staking, locating, or otherwise providing the location of the utility operator's underground facility. The method of identifying the location shall conform to standards and requirements, including the use of the color-coding system, established in regulations issued by the Mayor.

# Response Due By Date

- Standard, FIOS and FTTP
  - Response Due By Date and Time is 72 hours (3 business days) regardless of selected Start Work Date.
  - Date/Time will be issued in 15 minute increments.
  - Date/Time fields cannot be changed.
- Emergency
  - Response Due By Date and Time is 72 hours (3 business days) regardless of selected Start Work Date.
  - Date/Time will be issued in 15 minute increments.
  - Date/Time fields cannot be changed.

# Response Due By for Update Tickets

## § 34-2704

**(g)** The notification through the one-call center is valid for 15 days excluding Saturdays, Sundays, and legal holidays, from the time of notification to the one-call center. **Three days before the end of the 15-day period, or at any time when line-location markings on the ground become illegible,** the person excavating or demolishing shall contact the one-call center and request the re-marking of the lines. The utility operator shall re-mark the lines as soon as possible. However, the re-marking of the lines shall be completed **within 48 hours** from the time of the request.

# Response Due By for Updates

- Updates
  - Update tickets have a Response Due By of 48 hours.
  - The date and time fields cannot be changed.
  - Date/Time will be issued in 15 minute increments.
- Update ticket types will be used for:
  - Extending the life of a ticket and;
  - Requesting remark due to illegible, or destruction of, markings.
- Remark ticket types will no longer exist.



# Mandatory Positive Response

## § 34-2704

**(3)** After receiving notice from the one-call center as described in subsection (a) of this section, a utility operator shall, within 72 hours, notify the one-call center whether it has marked its underground facilities as required by this section, determined that it has no underground facilities that are required to be marked, or provide another valid response to the status of the ticket. **No person may begin excavation or demolition until receiving notification from the one-call center that the notices from the utility operators have been provided.**

- Most owner-utility operators already participate.

# New Field: Duration

## § 34-2704

**(b)** The notice required by subsection (a) of this section must contain the name, address, and telephone number of the person responsible for the proposed excavation or demolition, the utility job number, the planned starting date, **the anticipated duration**, the type of excavation or demolition work to be conducted, the location of the proposed excavation or demolition, with a maximum length per notice of 1,320 feet, and whether or not explosives are to be used.

- Law now requires excavators to provide the “anticipated duration”.
  - Excavators will be asked, “How long will the excavation take to complete?”
  - Available units of measurement; hour(s), day(s), week(s) and, month(s).
- Duration may appear in Comments section of ticket until owner-utility operators have confirmed receipt of new field through testing.

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